

#### **Trinity College Dublin** Coláiste na Tríonóide, Baile Átha Cliath The University of Dublin

# The impact of Social Prescribing on General Practice use

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What is Social Prescribing?

 Social Prescribing is a mechanism for linking people with nonmedical sources of support within their community to improve physical, emotional and mental well-being.



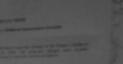
- 4 partner practice
- Servicing an area including areas of significant deprivation
- Social Prescribing since 2016



## Why did we start Social Prescribing?

 Many patients seemed to be attending very frequently, what were we missing?

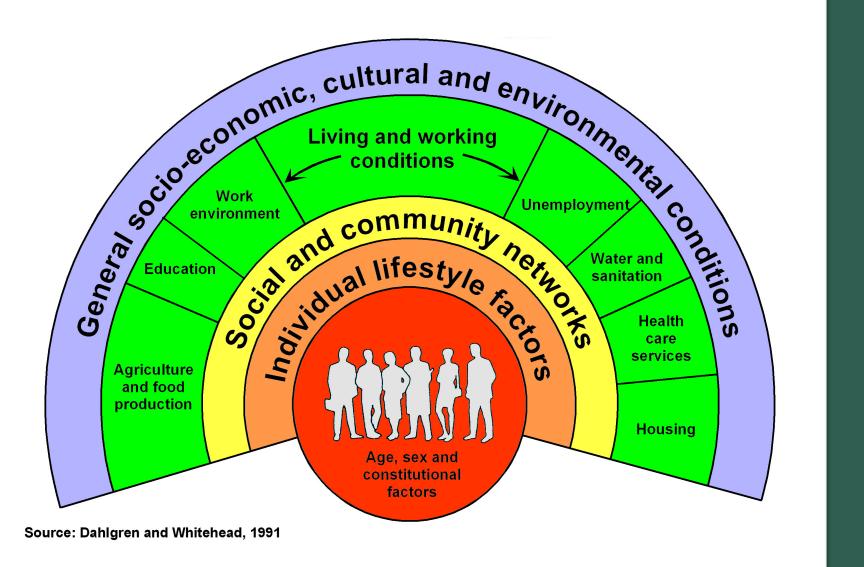
# In Jan-Jun 2017, 19% of patients accounted for 50% of consultations



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## Why did we start Social Prescribing?

 Many consultations involved social issues and the stress and anxiety associated with them, e.g. isolation, unemployment, housing issues, addiction issues



Social determinants of Health – 40% of our health outcomes are determined by socioeconomic factors

## Why did we start Social Prescribing?

• We did not know how to help



## Brenda Nolan, Social Prescriber

- Spent 3 months researching links in the area, 350 resources now identified
- Bespoke software
- One to one assessment
- Follow up visits/phone calls as required
- Case is deemed closed when patient has successfully linked in with the community resource
- >300 patients helped since 2016

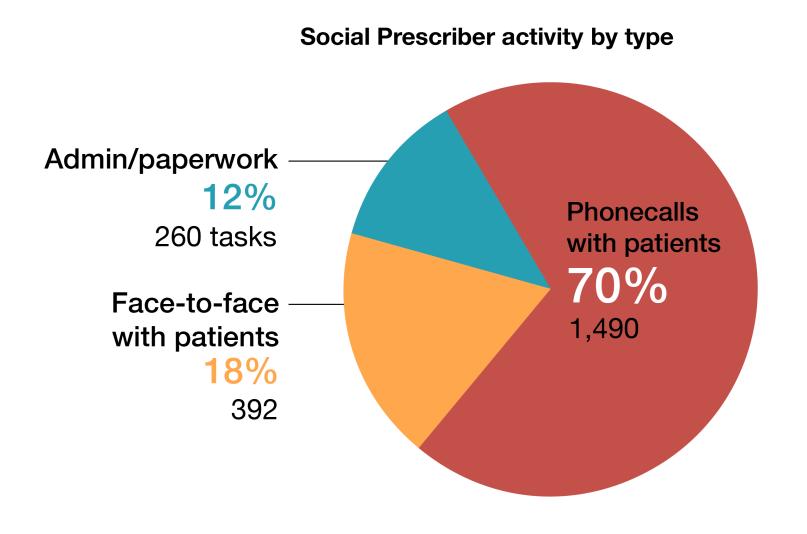
## The consultation

- Patient's narrative guides us
- We have more answers now
- Protecting empathy

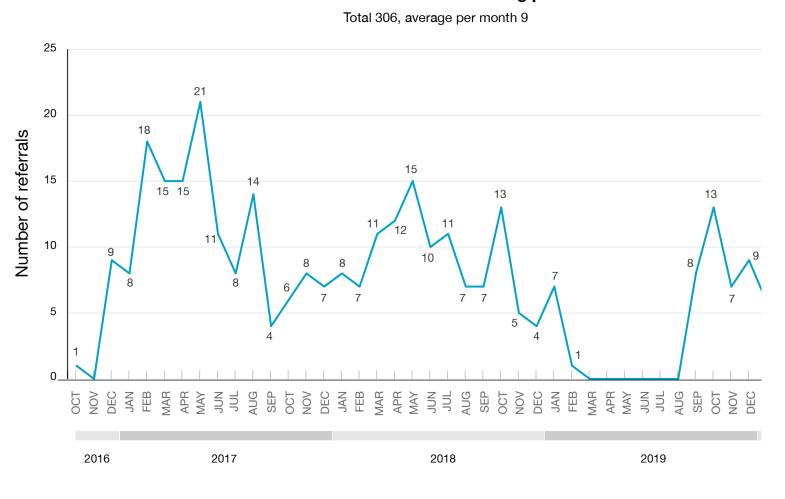
## Counting Social Prescribing Activity

- >300 patients helped to date
- >350 resources identified
- 3 days on average to first review
- Cases remain open for 6 months





Social Prescriber Activity

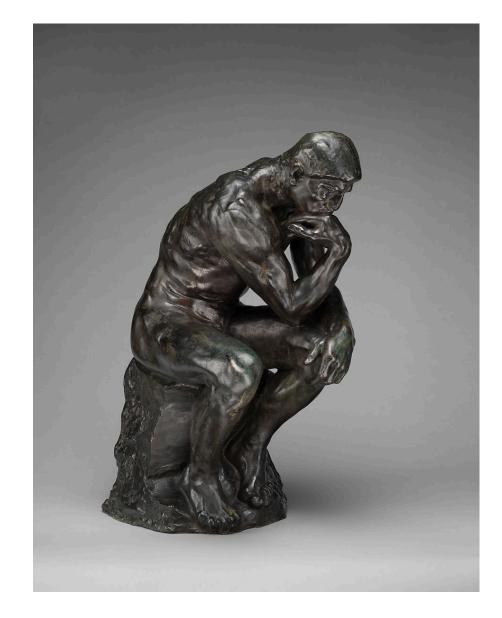


#### Number of referrals to Social Prescribing per month to date

Social Prescriber Activity

## What else can we learn?

- Who avails of Social Prescribing?
- What services do they need?

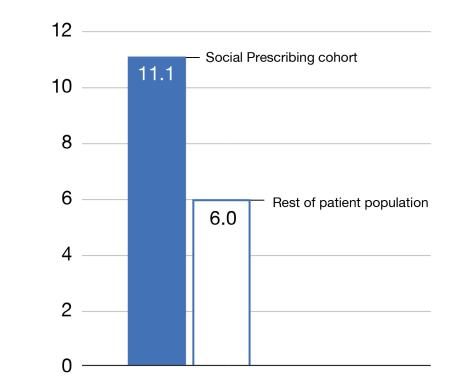


#### Consultation rates

 Those who availed of Social Prescribing were attending almost twice as frequently as their peers in 2016

#### Average number of GP attendances per patient/year, 2016

Social Prescribing cohort (n=187) vs rest of practice population (n=2,073)

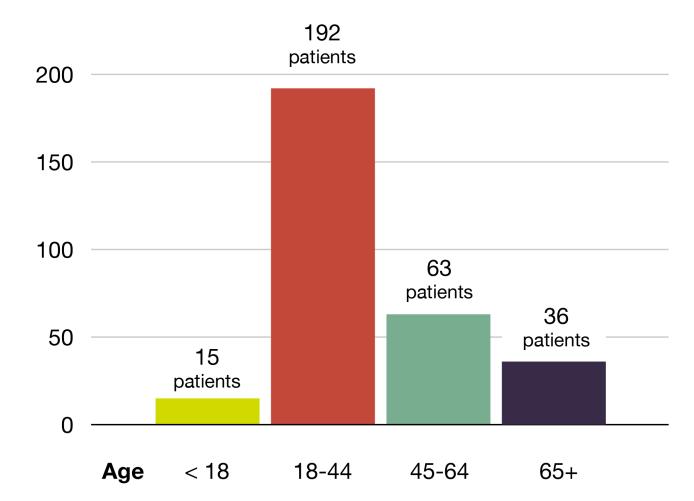


Age

 They were young, mainly between 18-44

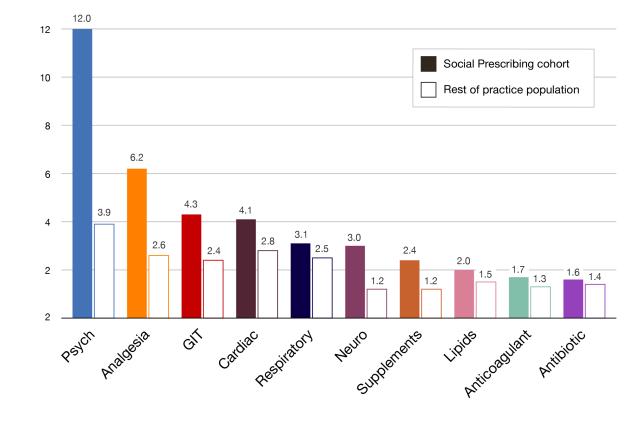
#### Age ranges of Social Prescribing patients

n=306



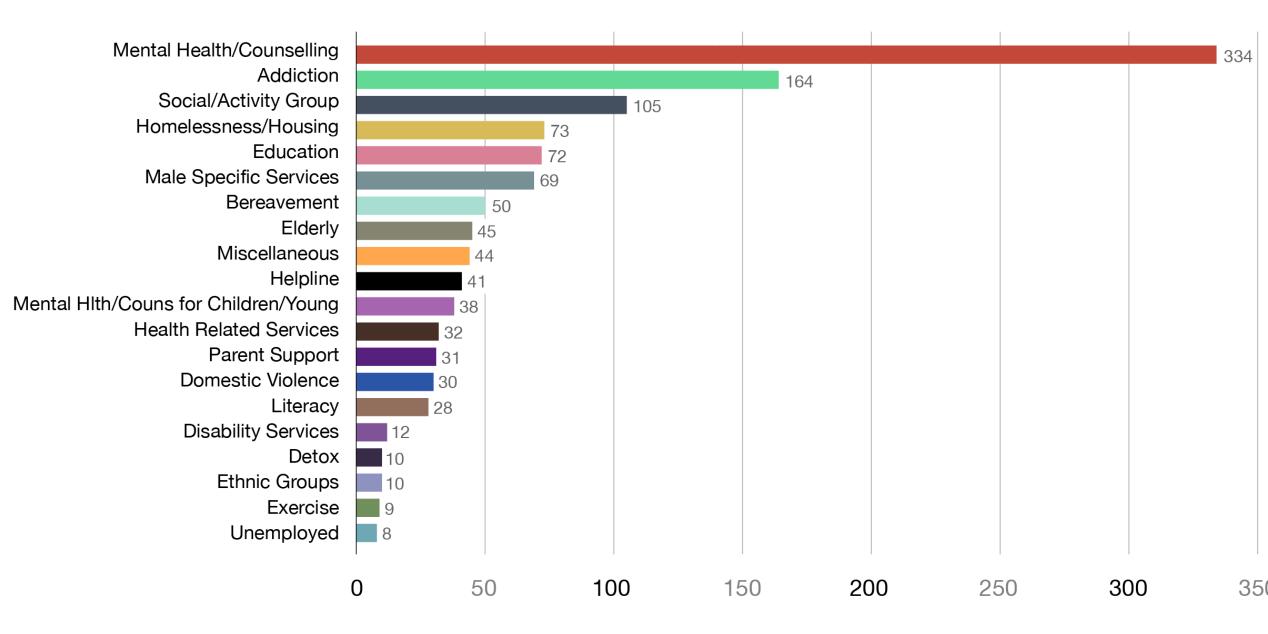
#### Medication

 Those who availed of Social Prescribing were much more likely to be in receipt of mental health linked prescriptions Average number of prescriptions per patient/year by drug class, 2016



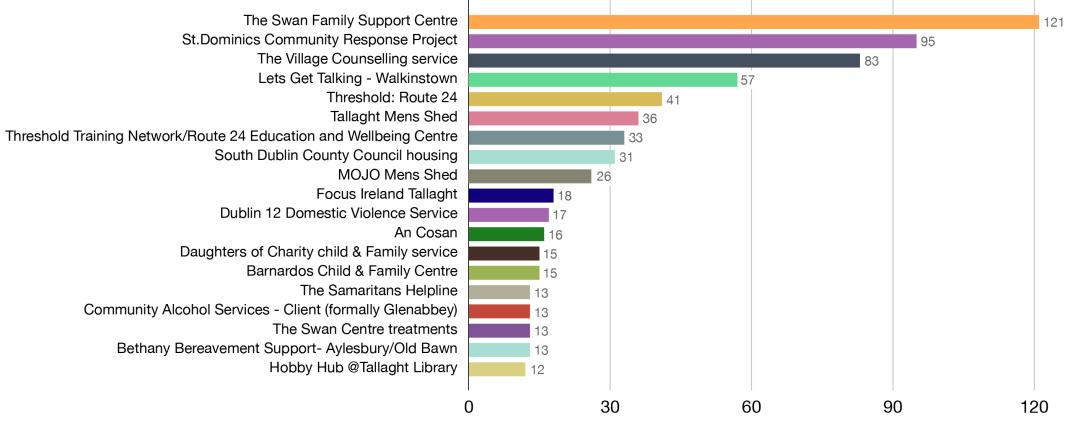
Social Prescribing cohort (n=180) vs rest of practice population (n=2,035)

#### Number of Social Prescribing resources discussed to date by resource-type



Number of times resource discussed

## Resources – by name



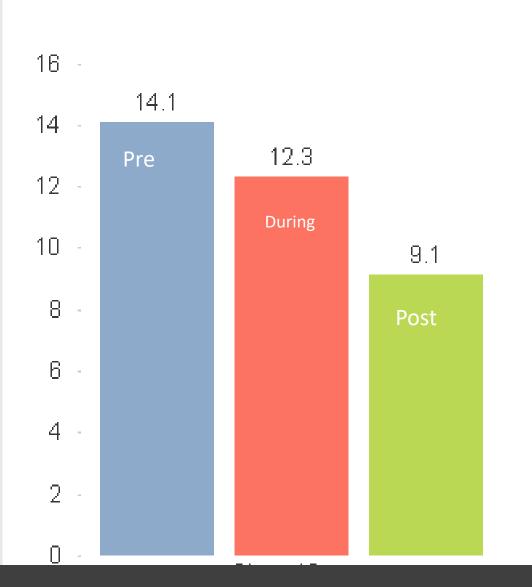
Number of times resource assigned

## IMPACT

## Social Prescribing cases in 2017/2018:

- 35% reduction in consultation rates
- Reduction of almost 1000 GP consultations over 2 years

#### Rate (Annual Visits) by Status of case





# Themes from the cases...

- Opportunities for greater connectedness
- Support to help deal with sadness, grief, anxiety
- Tools to help manage addiction
- Helping hand in navigating bureaucracy in relation to housing, employment, education
- A sense of purpose...

## Reflections

Vall of Fame

- Highlights the mix of Social Determinants that are unique to the community
- Offers real-world solutions, instead of sometimes relying on medication
- Links people with Social Capital
- Protects doctor empathy, a risk in areas of high social deprivation
- Accessible to those who may benefit the most – challenging the Inverse Care Law

#### Credits: Dr Mike O'Callaghan, Dr Dylan Creane Data analytics and visualisation



